The background of the entire cover is a photograph of a diverse group of students in a classroom. They are looking towards the camera with neutral to positive expressions. The image is overlaid with a semi-transparent purple/pink filter in the upper half and a blue filter in the lower half.

2000  
2001

# FINANCIAL AID

## THE STUDENT GUIDE

FROM THE U.S. DEPARTMENT OF EDUCATION

## Frequently Requested Telephone Numbers

General information about the federal student financial assistance programs, assistance with the application process, to obtain federal student aid publications ..... 1-800-4-FED-AID (1-800-433-3243)\*

Foreign callers without access to 800 numbers may call ..... 1-319-337-5665\*  
(this is not a toll-free number)

Number for TTY users  
to call with any federal student aid questions ..... 1-800-730-8913

To order FAFSA Express on diskette ..... 1-800-801-0576

To report fraud, waste, or abuse involving  
federal student aid funds ..... 1-800-MIS-USED (1-800-647-8733)

Information on the Direct Consolidation Loan Program ..... 1-800-557-7392

FAFSA on the Web  
(general information and technical assistance) ..... 1-800-801-0576

To request this publication in alternate formats ..... 202-260-9895 or 202-205-8113

## Frequently Requested Web Sites

The Student Guide ..... [www.ed.gov/prog\\_info/SFA/StudentGuide](http://www.ed.gov/prog_info/SFA/StudentGuide)

FAFSA on the Web ..... [www.fafsa.ed.gov](http://www.fafsa.ed.gov)

FAFSA Express ..... [www.ed.gov/offices/OSFAP/Students/apply/fexpress.html](http://www.ed.gov/offices/OSFAP/Students/apply/fexpress.html)

Help in completing the FAFSA ..... [www.ed.gov/prog\\_info/SFA/FAFSA](http://www.ed.gov/prog_info/SFA/FAFSA)

Federal school codes (used to complete the FAFSA) ..... [www.ed.gov/offices/OSFAP/Students/apply/search.html](http://www.ed.gov/offices/OSFAP/Students/apply/search.html)

All of these web sites can be accessed through the U.S. Department of Education's "Financial Aid for Students Home Page" at

[www.ed.gov/studentaid](http://www.ed.gov/studentaid)

\*Additional information on the services provided by the Federal Student Aid Information Center is provided on page 8

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# *The Student Guide is Free.*

**If you paid for a copy of this publication, please write to the following address and give us the name and address of the organization that charged you.**

**Federal Student Aid Information Center  
P.O. Box 84  
Washington, DC 20044-0084**



# Finding Out About Student Aid

**T**he *Student Guide* tells you about federal student financial assistance (SFA) programs and how to apply for them. Approximately two-thirds of all student financial aid comes from federal programs administered by the U. S. Department of Education. After reviewing this publication, if you still have questions about these programs, call **1-800-4-FED-AID (1-800-433-3243)**.

Education or training after high school costs more than ever. But postsecondary education is more important than ever, so you need to learn about as many sources of aid as you can. Sources you can use to find out about federal and other student aid are described below:

- ◆ The financial aid administrator at each school in which you're interested can tell you what aid programs are available there and how much the total cost of attendance\* will be.
- ◆ Two federal income tax credits—dollar-for-dollar reductions in tax liability—are available for higher education expenses. The Hope Credit, a tax credit worth up to \$1,500 per student, is available to first- and second-year students enrolled at least half time.\* The Lifetime Learning Credit is a tax credit equal to 20 percent of a family's tuition expenses, up to \$5,000, for virtually any postsecondary education and training, including subsequent undergraduate years, graduate and professional schools, and even less-than-half-time\* study.

For more information on the Hope Credit, the Lifetime Learning Credit, and other tax benefits for postsecondary students, see the Internal Revenue Service's Publication 970. You can get a copy of Publication 970 by calling **1-800-829-3676**. You can also view or download the publication from the Internet at

**[www.irs.ustreas.gov/prod/forms\\_pubs/](http://www.irs.ustreas.gov/prod/forms_pubs/)**

- ◆ The state higher education agency in your home state can give you information about state aid—including aid from the Leveraging Educational Assistance Partnership (LEAP) Program, which is funded jointly by individual states and the U.S. Department of Education.
- ◆ The agency responsible in your state for public elementary and secondary schools can give you information on the Robert C. Byrd Honors Scholarship Program (Byrd Program). To qualify for aid under the Byrd Program, you must demonstrate outstanding academic achievement and show promise of continued academic excellence.

You can find a list of telephone numbers for state agencies on the inside back cover of this publication.

- ◆ The AmeriCorps program provides full-time educational awards in return for work in community service. You can work before, during, or after your postsecondary education, and you can use the funds either to pay current educational expenses or to repay federal student loans. For more information on this program, call **1-800-942-2677**. Information is also available through the Internet at

**[www.americorps.org](http://www.americorps.org)**

- ◆ The federal government's Access America for Students web site provides access to a multitude of government resources to assist students in planning and paying for their education. Access America for Students is a federal initiative designed to make interacting with the government easier for students. In addition to providing financial aid information, students can use the web site to file their taxes, search for a job, and take advantage of a host of other government services. The Internet address is

**[students.gov](http://students.gov)**

- ◆ Your public library is an excellent source of information on state and private sources of aid.
- ◆ Many companies, as well as labor unions, have programs to help pay the cost of postsecondary education for employees, members, or their children.
- ◆ Check foundations, religious organizations, fraternities or sororities, and town or city clubs. Include community organizations and civic groups.
- ◆ Don't overlook aid from organizations connected with your field of interest.
- ◆ The U.S. Armed Forces also offer financial aid opportunities. For example, all branches of the Armed Forces offer the Reserve Officer Training Corps (ROTC) program, which is a federal merit-based scholarship program that will pay for your tuition, fees, and books, and provide you with a monthly allowance.
- ◆ If you (or your spouse) are a veteran or the dependent of a veteran, veterans' educational benefits may be available. Check with your local Department of Veterans Affairs office. Information is also available through the Internet at

**[www.va.gov/education/](http://www.va.gov/education/)**

# General Information

**T**he U.S. Department of Education has the following major student financial assistance (SFA) programs:

- ◆ Federal Pell Grants
- ◆ Stafford Loans
- ◆ PLUS Loans
- ◆ Consolidation Loans
- ◆ Federal Supplemental Educational Opportunity Grants (FSEOGs)
- ◆ Federal Work-Study
- ◆ Federal Perkins Loans

**Grants** are financial aid you don't have to pay back.

**Work-Study** lets you work and earn money to help pay for school.

**Loans** are borrowed money that you must repay with interest.

Undergraduates may receive grants, loans, and Federal Work-Study.

Graduate students may receive loans and Federal Work-Study, but not Federal Pell Grants (except, in some cases, for attendance at a postbaccalaureate teacher certification program) or FSEOGs.

Not all schools participate in the SFA programs. Also, not all schools take part in all the programs. To find out which programs (if any) are available at a particular school, contact the financial aid office at that school.

## Student Eligibility

To receive aid from the student aid programs discussed in this publication, you must

- ◆ have **financial need**, except for some loan programs.
- ◆ have a **high school diploma or a General Education Development (GED)\* certificate**, pass a test approved by the U.S. Department of Education, meet other standards your state establishes that are approved by the U.S. Department of Education, or complete a high school education in a home school setting that is treated as a home school or private school under state law. See your financial aid administrator for more information.
- ◆ be enrolled or accepted for enrollment as a **regular student\*** working toward a degree or certificate in an eligible program.\* (You may not receive aid for correspondence or telecommunications courses unless they are part of an associate, bachelor's, or graduate degree program.)
- ◆ be a **U.S. citizen or eligible noncitizen.\***
- ◆ have a **valid Social Security Number.**
- ◆ make **satisfactory academic progress.\***

- ◆ sign a statement on the *Free Application for Federal Student Aid (FAFSA)* certifying that you will use federal student aid only for educational purposes.
- ◆ sign a statement on the FAFSA certifying that you are not in default\* on a federal student loan and that you do not owe money back on a federal student grant.
- ◆ **register with the Selective Service,\*** if required.

If you are a male 18 through 25 years of age and you have not yet registered with Selective Service, you can give Selective Service permission to register you by checking a box on the FAFSA. You can also register through the Internet at

[www.sss.gov](http://www.sss.gov)

A new law suspends aid eligibility for students convicted under federal or state law of sale or possession of drugs. If you have been convicted of drug possession, you will be ineligible for one year from the date of a first conviction, two years after a second conviction, and indefinitely after a third conviction. If you have been convicted for selling drugs, you will be ineligible for two years from the date of a first conviction and indefinitely after a second conviction. If you lose eligibility, you can regain eligibility early by successfully completing an acceptable drug rehabilitation program.

The new law will be implemented on July 1, 2000. However, a conviction prior to July 1, 2000 could still affect your eligibility. For example, if you are convicted for the first time for drug possession on February 1, 2000, you will be ineligible for SFA program assistance from July 1, 2000 (the implementation date of the law) through January 31, 2001 (one year from the date of the conviction). Instructions on the FAFSA will help you to determine your eligibility under this law. Remember, just because you were convicted does not automatically mean you still are ineligible for federal aid. Even if you are ineligible for federal aid, you should complete the FAFSA because you may be eligible for non-federal aid from states and private institutions. If you regain eligibility during the award year, notify your financial aid administrator immediately. If you are convicted of a drug-related offense after you submit the FAFSA, you may lose eligibility for federal student aid and you may be liable for returning any financial aid received during a period of ineligibility.

When you apply for aid from the SFA programs, the U. S. Department of Education verifies some of your information with the following federal agencies:

- ◆ Social Security Administration (for verification of Social Security Numbers and U.S. citizenship status),
- ◆ Selective Service System (for verification of Selective Service registration\* status, if applicable),

- ◆ Immigration and Naturalization Service (for verification of eligible noncitizenship status, if applicable),
- ◆ Department of Justice (for verification that an applicant has not been denied federal student aid by the courts as the result of a drug-related conviction),
- ◆ Department of Veterans Affairs (for verification of veterans status, if applicable, for dependency status purposes. See below.).

## Financial Need

Aid from most of the programs discussed in this publication is awarded on the basis of financial need (except for unsubsidized Stafford and all PLUS and Consolidation loans).

When you apply for federal student aid, the information you report is used in a formula established by the U.S. Congress. The formula determines your **Expected Family Contribution (EFC)**, an amount you and your family are expected to contribute toward your education (although this amount may not exactly match the amount you and your family end up contributing). If your EFC is below a certain amount, you'll be eligible for a Federal Pell Grant, assuming you meet all other eligibility requirements. (See page 9.)

There isn't a maximum EFC that defines eligibility for the other financial aid programs. (See pages 10 through 17 for information on these programs.) Instead, your EFC is used in the following equation to determine your financial need:

$$\text{Cost of attendance} \\ - \text{Expected Family Contribution} \\ \hline \text{Financial need}$$

Your financial aid administrator calculates your cost of attendance\* and subtracts the amount you and your family are expected to contribute toward that cost. If there's anything left over, you're considered to have financial need. In determining your need for aid from the SFA programs, your financial aid administrator must first consider other aid you're expected to receive.

**NOTE:** The financial aid administrator puts together a financial aid package\* that comes as close as possible to meeting your need. However, because funds are limited, the amount awarded to you may fall short of the amount for which you are eligible.

Your financial aid administrator can adjust data used to calculate your EFC or adjust your cost of attendance\* if he or she believes your family's financial circumstances warrant it based on the

documentation you provide. However, the financial aid administrator does not have to make such an adjustment. For more information on special circumstances, see page 6.

You can get worksheets that show how a student's EFC is calculated by contacting the Federal Student Aid Information Center at the address or phone number given on page 8. The EFC worksheets are also available from the Department of Education's web site at

[ifap.ed.gov/csb\\_html/efcform.htm](http://ifap.ed.gov/csb_html/efcform.htm)

## Dependency Status

When you apply for federal student aid, your answers to certain questions will determine whether you're considered dependent on your parents or independent. If you are considered dependent on your parents, you must report their income and assets as well as your own. If you are independent, you must report only your own income and assets (and those of your spouse, if you're married).

Students are classified as dependent or independent because federal student aid programs are based on the idea that students (and their parents or spouse, if applicable) have the primary responsibility for paying for their postsecondary education.

You're an independent student if at least one of the following applies to you:

- ◆ you were born before January 1, 1977;
- ◆ you're married;
- ◆ you're enrolled in a graduate or professional educational program (beyond a bachelor's degree);
- ◆ you have legal dependents other than a spouse;
- ◆ you're an orphan or ward of the court (or were a ward of the court until age 18); or
- ◆ you're a veteran of the U.S. Armed Forces ("veteran" includes a student who attended a U.S. military academy who was released under a condition other than dishonorable).

If you claim to be an independent student, your school may ask you to submit proof before you can receive any federal student aid. If you think you have unusual circumstances that would make you independent even though none of the above criteria apply to you, talk to your aid administrator. He or she can change your status if he or she thinks your circumstances warrant it based on the documentation you provide. But remember, the aid administrator won't automatically do this. That decision is based on his or her judgment, and it's final—you can't appeal it to the U.S. Department of Education.

## Applying

### WHAT FORM DO I USE?

If you applied for federal student aid for the 1999-2000 school year, you probably will be able to file a 2000-2001 *Renewal Free Application for Federal Student Aid* (Renewal FAFSA). Renewal FAFSAs are discussed below.

If you did not apply for federal student aid for the 1999-2000 school year, you can apply for federal aid for the 2000-2001 school year by completing and submitting the 2000-2001 *Free Application for Federal Student Aid* (FAFSA). You may submit a FAFSA

- ◆ through the Internet by using *FAFSA on the Web*.
- ◆ by using *FAFSA Express* software.
- ◆ by having your school submit your application electronically.
- ◆ by mailing a paper FAFSA.

**FAFSA on the Web** *FAFSA on the Web* is a free U.S. Department of Education web site where you can complete a FAFSA online and submit it via the Internet. You can use *FAFSA on the Web* on a personal computer (PC) or a Macintosh that is equipped with a supported browser. The Internet address is

[www.fafsa.ed.gov](http://www.fafsa.ed.gov)



**FAFSA Express** If you can't use *FAFSA on the Web*, you may still be able to apply electronically by using *FAFSA Express*. *FAFSA Express* is a free software program that allows you to apply for federal student aid from your home computer or from a computer at a central location like a high school, postsecondary school, public library, or local Educational Opportunity Center that uses *FAFSA Express*. *FAFSA Express* can be used only on a personal computer equipped with the Windows® operating system and a modem.

If you wish to apply using *FAFSA Express*, you can download a copy of the program from the U.S. Department of Education's

web site. The address is

[www.ed.gov/offices/OSFAP/Students/apply/fexpress.html](http://www.ed.gov/offices/OSFAP/Students/apply/fexpress.html)

You can also order *FAFSA Express* on diskette by calling 1-800-801-0576 (TTY users may call 1-800-511-5806).

**Electronic submission by your school** If you want your school to submit your application electronically, you must check with your school or the school that interests you to make sure that the school has electronic application capability.

**Applying by mail** If you would like to apply by mailing a paper FAFSA, you can get one from your high school or postsecondary school, or from the Federal Student Aid Information Center at the address or phone number given on page 8.

Help in completing the FAFSA is available from the Department of Education's web site at

[www.ed.gov/prog\\_info/SFA/FAFSA](http://www.ed.gov/prog_info/SFA/FAFSA)

If you apply using *FAFSA on the Web*, help in completing the application is built into the program. You can also contact the Federal Student Aid Information Center with your FAFSA questions (see page 8 for contact information).

Read the instructions carefully when you complete the FAFSA or the Renewal FAFSA. Most mistakes are made because students don't follow instructions. Pay special attention to any questions on income, because most errors occur in this area.

You should save all records and all other materials used in completing the application because you may need them later to prove that the information you reported is correct. This process of proving that your information is correct is called **verification**. If verification is required, and you don't provide it, you won't receive aid from the SFA programs, and you might not receive aid from other sources.

You should make a photocopy of your application (or print out a copy of your *FAFSA Express* or *FAFSA on the Web* application) before you submit it. This way, you have a copy of the data you submitted for your own records.

### WHAT IS THE RENEWAL FAFSA?

If you applied for federal student aid last year, you may qualify to use a Renewal FAFSA.

If you qualify to use the Renewal FAFSA, you'll have fewer questions to answer. Most of the information on the form will be filled in already and will be the same as the information you gave in 1999-2000. You'll only have to add some new information and update information that has changed since 1999-2000. Check with



your financial aid administrator if you have questions about the Renewal FAFSA, or contact the Federal Student Aid Information Center at the address or phone number listed on page 8.

There is a renewal version of *FAFSA on the Web*. There is also a paper version of the Renewal FAFSA, or your school may be able to file a Renewal FAFSA for you electronically. Currently, there is no “renewal” version of *FAFSA Express*. If you want to apply using *FAFSA Express*, you must complete the entire *FAFSA Express* program each year regardless of how you originally applied.

### **WILL I NEED TO FILL OUT FORMS IN ADDITION TO THE FAFSA TO RECEIVE AID?**

For most of the federal student aid programs, the FAFSA (or Renewal FAFSA) is the only form you need to file. To receive a Direct or FFEL PLUS Loan, you will have to complete additional forms. (See page 17.)

Remember, applying for federal student aid is **FREE**.

However, to be considered for nonfederal aid such as institutional aid (aid from the school), you may have to fill out additional forms and pay a processing fee. Check with your school to see which nonfederal application to fill out, if any, and be sure to ask about any deadline dates.

### **WHEN DO I APPLY?**

Apply as soon **AFTER January 1, 2000** as possible. (You can't apply before this date.) If you want to apply through *FAFSA on the Web*, you can apply beginning January 3, 2000. It's easier to complete the application when you already have your 1999 tax return, so you may want to complete your tax return as early as possible. Do not sign, date, or send your application before January 1, 2000. You need to apply only once each school year.

If you apply by mail, send your completed application in the envelope that came with it. It is already addressed, and using it will ensure that your application reaches the correct address.

**NOTE:** You must reapply for federal aid every year. Also, if you change schools, your aid doesn't go with you. Check with your new school to find out what steps you must take to continue receiving aid.

### **WHAT HAPPENS AFTER I APPLY?**

After your completed application is received by the processing system, the processor will produce a Student Aid Report (SAR). The SAR will report the information from your application and, if there are no questions or problems with your application, your

SAR will report your Expected Family Contribution (EFC), the number used in determining your eligibility for federal student aid. The results will be sent to you and to the schools that you listed on your application.

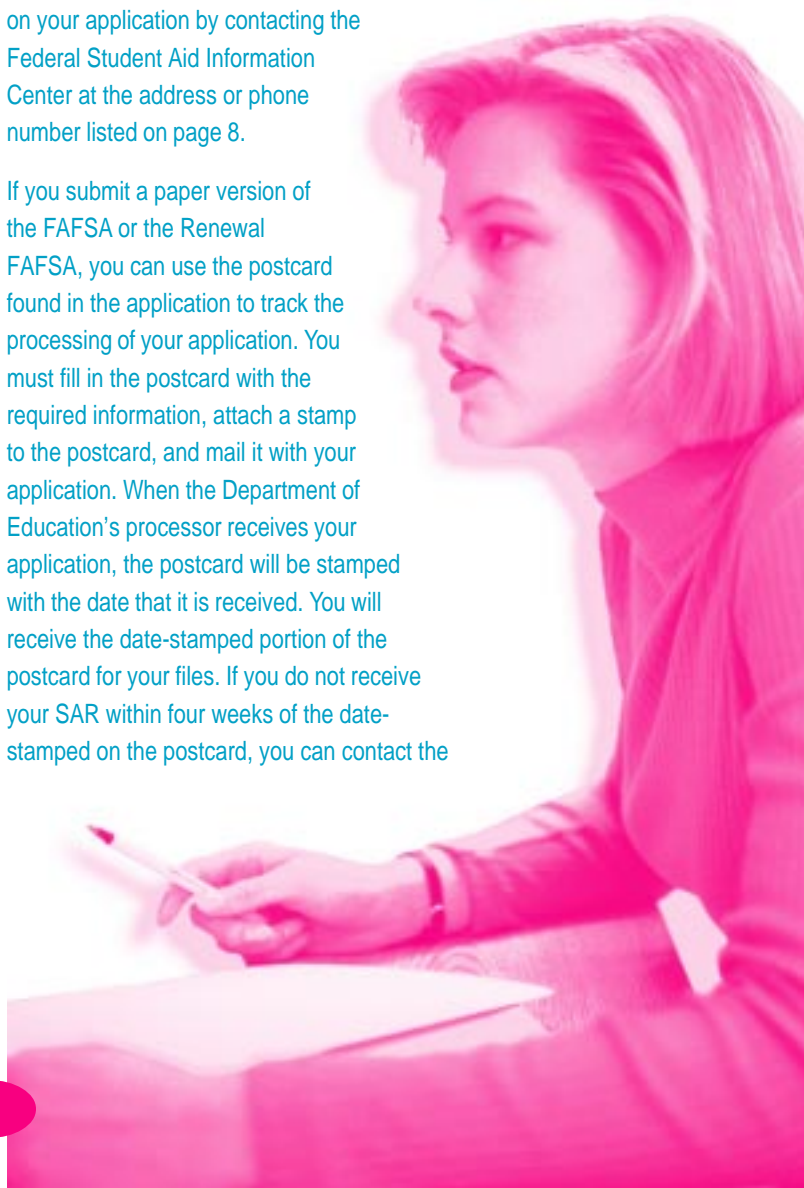
If you apply using *FAFSA on the Web* or *FAFSA Express*, in some cases, you'll have to mail in a signature page before your application can be processed. You'll receive a **Student Aid Report (SAR)** in the mail up to 14 days after you submit your completed application, including a signature (if required).

If a school submits your application electronically on your behalf, your application will be processed in about a week. In addition to sending the results to your school electronically, the Department will send you a SAR Acknowledgement in the mail.

If you apply by mail, it will take about four weeks for your application to be processed and for you to receive a SAR in the mail.

If it's been more than four weeks since you submitted your application and you haven't heard anything, you can check on your application through the *FAFSA on the Web* site, even if you didn't apply using *FAFSA on the Web*. You can also check on your application by contacting the Federal Student Aid Information Center at the address or phone number listed on page 8.

If you submit a paper version of the FAFSA or the Renewal FAFSA, you can use the postcard found in the application to track the processing of your application. You must fill in the postcard with the required information, attach a stamp to the postcard, and mail it with your application. When the Department of Education's processor receives your application, the postcard will be stamped with the date that it is received. You will receive the date-stamped portion of the postcard for your files. If you do not receive your SAR within four weeks of the date-stamped on the postcard, you can contact the



Federal Student Aid Information Center at the address or phone number listed on page 8 and refer to the date stamped on the postcard.

The Department will mail a PIN number to most students who apply for aid in the 2000-2001 award year. If you do not receive a PIN number from the Department, beginning in the spring of 2000 you can apply for one at the Department of Education's web site at

**[www.pin.ed.gov](http://www.pin.ed.gov)**

You can use this PIN number to

- ◆ access your SFA program records online (for example, you can check your student loan information through the Department of Education's National Student Loan Data System).
- ◆ make corrections to your application information through the Internet.
- ◆ access your Renewal FAFSA in subsequent years.
- ◆ take the place of your signature if you apply using *FAFSA on the Web* in subsequent years.

### WHAT HAPPENS AFTER I RECEIVE MY SAR?

When you receive your SAR, you must review it carefully to make sure it's correct. If the data are correct and you don't need to make changes, you can receive financial aid on the basis of that information.

If any changes to your SAR are necessary, you can make corrections in a number of ways.

Beginning in the Spring of 2000, you can make corrections online through the Department of Education's *FAFSA on the Web* site, even if you didn't apply using *FAFSA on the Web*.

Alternatively, your school may be able to submit the corrections electronically. If you applied by mail, by using *FAFSA Express*, or by using *FAFSA on the Web*, you can make corrections on Part 2 of the SAR and return it to the address

given at the end of Part 2. If you applied electronically through your school and would like to make corrections to your information by mail, you must request a copy of your SAR from the Federal Student Aid Information Center at the address or phone number on page 8.

If you want to have your application information sent to a school that is not listed on your SAR, you may

- ◆ correct your SAR to add the school,
- ◆ contact the Federal Student Aid Information Center (see page 8) to have your information sent to the school,
- ◆ give the school permission to request your information.

If you ask the Federal Student Aid Information Center to send your information or give permission to the school to request the information, you'll need to provide your Data Release Number (DRN), which you can find on your SAR.

If your address changes after you receive your SAR, you should correct your address as soon as possible. You can do this online at the *FAFSA on the Web* site, or by contacting either the Federal Student Aid Information Center at the address or phone number given on page 8 (you'll need to provide your DRN) or the processor where you sent your application.

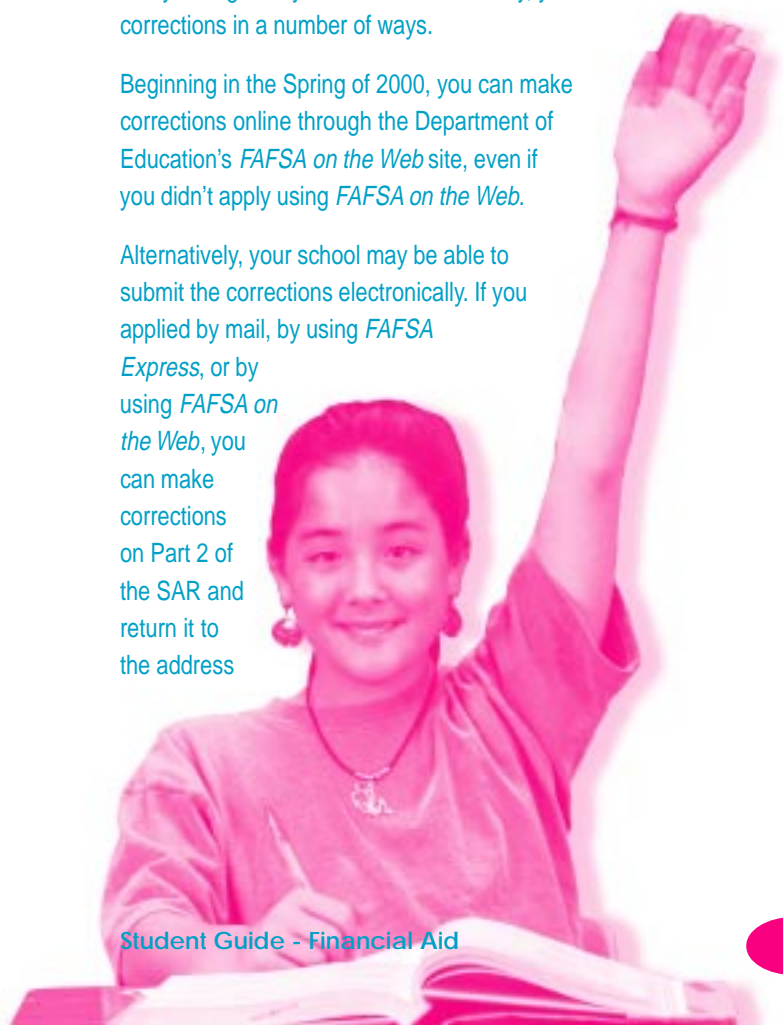
If you would like a duplicate copy of your SAR, you can request one by writing to the address given at the end of Part 2 of the SAR. You can also use the address or number listed on page 8 for the Federal Student Aid Information Center to request a duplicate copy. You'll receive the duplicate SAR in two to three weeks.

If you write, make sure you include in your letter your full name, permanent address, Social Security Number, date of birth, and signature. Your duplicate SAR will be sent to the address you reported on your application.

### Special Circumstances

Although the process of determining a student's eligibility for federal student aid is basically the same for all applicants, there is some flexibility. For instance, if your financial aid administrator believes it's appropriate, based on the documentation you provided, he or she can change your status from dependent to independent (see page 3).

In some cases, your financial aid administrator may adjust your cost of attendance\* or the information used to calculate your Expected Family Contribution (EFC) to take into account circumstances that might affect the amount you and your family are expected to contribute toward your education. These circumstances



could include a family's unusual medical or dental expenses, or tuition expenses for children attending a private elementary or secondary school. Also, an adjustment may be made if you, your spouse, or either of your parents (if applicable) has been recently unemployed. If conditions such as these apply to you or your family, contact your financial aid administrator.

Check with your financial aid administrator if you feel you have any other special circumstances that might affect the amount you and your family are expected to contribute. But remember, there have to be very good reasons for the financial aid administrator to make any adjustments, and you'll have to provide adequate proof to support those adjustments. Also, remember that the financial aid administrator's decision is final and cannot be appealed to the U.S. Department of Education.

## Withdrawals

The law now specifies how your school must determine the amount of SFA program assistance that you earn if you withdraw. Schools are not required to apply this part of the law until October 7, 2000; however, a school may apply the new law before this date. If you withdraw before October 7, 2000 and your school is not applying this new law, there are other requirements that your school must use to determine how much, if any, of your SFA program funds must be returned (your financial aid administrator can explain these to you).

The new law requires that, when you withdraw during a payment period or period of enrollment (your school can define these periods for you and tell you which one applies to you), the amount of SFA program assistance that you have earned up to that point is determined by a specific formula. If you received (or your school received on your behalf) less assistance than the amount that you earned, you will be able to receive those additional funds. If you received more assistance than you earned, the excess funds must be returned.

The amount of assistance that you have earned is determined on a pro-rata basis. That is, if you completed 30 percent of the payment period or period of enrollment, you earn 30 percent of the assistance you were originally scheduled to receive. Once you have completed more than 60 percent of the payment period or period of enrollment, you earn all of your assistance.

If you received excess funds that must be returned, your school must return a portion of the excess equal to the lesser of

- ◆ your institutional charges multiplied by the unearned percentage of your funds, or
- ◆ the entire amount of the excess funds.

If your school is not required to return all of the excess funds, you must return the remaining amount. Any loan funds that you must return, you (or your parent for a PLUS Loan) repay in accordance with the terms of the promissory note.\* That is, you make scheduled payments to the holder of the loan over a period of time.

If you are responsible for returning grant funds, you do not have to return the full amount. The law provides that you are not required to return 50 percent of the grant assistance that you receive that it is your responsibility to repay. Any amount that you do have to return is a grant overpayment, and you must make arrangements with your school or the Department of Education to return the funds.

## Deadlines

### APPLICATION SUBMISSION

The application processor must receive your application by **July 2, 2001** for the 2000-2001 school year.

THERE ARE NO EXCEPTIONS TO THIS DEADLINE.

Apply as soon **AFTER January 1, 2000** as you can. (Do not sign, date, or send your application before this date.) If you want to apply through *FAFSA on the Web*, you can apply beginning January 3, 2000. Schools set deadlines by which students must apply for aid from the programs that the school administers. These deadlines are often early in the calendar year. Students must meet these deadlines to receive certain types of funds, including Federal Supplemental Educational Opportunity Grant (FSEOG), Federal Work-Study, and Federal Perkins Loan program funds (see pages 20-23). Check with your financial aid administrator to find out what the school's deadlines are.

### SAR SUBMISSION

**Your correct, complete application information must be at your school by your last day of enrollment in 2000-2001 or by August 31, 2001, whichever is earlier (see your financial aid administrator).** If your school has not received your application information electronically, you must submit your SAR to the school by the appropriate deadline. Be sure you know your last day of enrollment in 2000-2001—it may be earlier than August 31.

**NOTE:** If you're selected for verification (see page 4), additional deadlines apply to you. Your financial aid administrator can tell you what they are.



## The Federal Student Aid Information Center

If you need answers right away to questions about federal student aid, call the appropriate number listed below at the Federal Student Aid Information Center between 8 a.m. and 8 p.m. (eastern time), Monday through Friday:

**1-800-4-FED-AID (1-800-433-3243)**

This is a toll-free number.

Counselors at this number can

- ◆ assist you in completing the FAFSA.
- ◆ assist you in making corrections to your SAR.
- ◆ tell you whether a school participates in the federal student aid programs and that school's student loan default\* rate.
- ◆ explain federal student aid eligibility requirements.
- ◆ explain the process of determining financial need and awarding aid.
- ◆ have your application information sent to a specific school.
- ◆ send federal student aid publications to you.

You may use an automated response system at this number to

- ◆ find out if your federal student financial aid application has been processed.
- ◆ request a copy of your Student Aid Report (SAR).

TTY users may call **1-800-730-8913** with any federal student aid questions.

Foreign callers without access to 800 numbers may call **1-319-337-5665**. This is not a toll-free number.

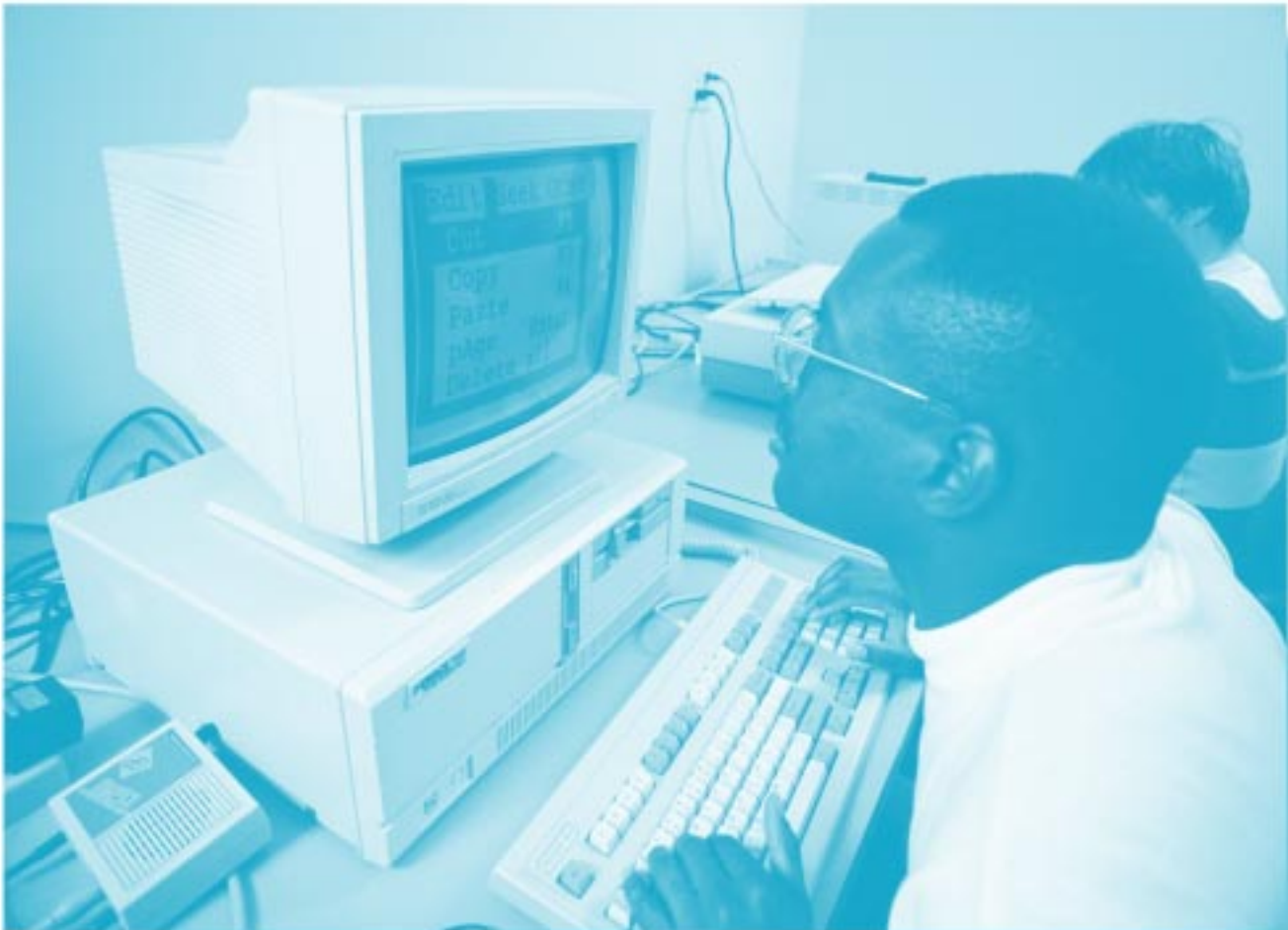
You can also write to the Federal Student Aid Information Center at the following address:

**Federal Student Aid Information Center**

**P.O. Box 84**

**Washington, DC 20044-0084**

For a list of other frequently requested telephone numbers and web sites, see the inside front cover.





# Federal Pell Grant

## WHAT IS A FEDERAL PELL GRANT?

A Federal Pell Grant, unlike a loan, does not have to be repaid. Generally, Pell Grants are awarded only to undergraduate students who have not earned a bachelor's or professional degree. (A professional degree is typically earned after earning a bachelor's degree in a field such as medicine, law, or dentistry.) In some cases, you may receive a Pell Grant for attending a postbaccalaureate teacher certification program. For many students, Pell Grants provide a foundation of financial aid to which other aid may be added.

## HOW DO I QUALIFY?

To determine if you're eligible financially, the U.S. Department of Education uses a standard formula, established by Congress, to evaluate the information you report when you apply. (See "Financial Need" on page 3.) The formula produces an Expected Family Contribution (EFC) number. Your Student Aid Report (SAR) contains this number and will tell you if you're eligible.

## HOW MUCH MONEY CAN I GET?

Awards for the 2000-2001 award year (July 1, 2000 to June 30, 2001) will depend on program funding. The maximum award for the 1999-2000 award year was \$3,125. You can receive only one Pell Grant in an award year. How much you get will depend not only on your EFC but also on your cost of attendance,\* whether you're a full-time or part-time student, and whether you attend school for a full academic year\* or less. You may not receive Pell Grant funds from more than one school at a time.

## HOW WILL I BE PAID?

Your school can either credit the Pell Grant funds to your school account, pay you directly (usually by check), or combine these methods. The school must tell you in writing how and when you'll be paid and how much your award will be. Schools must pay you at least once per term (semester, trimester, or quarter). Schools that do not use formally defined, traditional terms must pay you at least twice per academic year.\*

## CAN I RECEIVE A FEDERAL PELL GRANT IF I AM ENROLLED LESS THAN HALF TIME?\*

Yes, if you're otherwise eligible. You won't receive as much as if you were enrolled full time, but your school must disburse your Pell Grant funds in accordance with your enrollment status and cannot refuse you an award simply because you're enrolled less than half time.\*

# Direct and FFEL Stafford Loans

**D**irect and FFEL Stafford Loans are the Department's major form of self-help aid. Direct Stafford Loans are available through the William D. Ford Federal Direct Loan (Direct Loan) Program and FFEL Stafford Loans are available through the Federal Family Education Loan (FFEL) Program. The terms and conditions of a Direct Stafford or a FFEL Stafford are similar. The major differences between the two are the source of the loan funds, some aspects of the application process, and the available repayment plans. Under the Direct Loan Program, the funds for your loan are lent to you directly by the U.S. government. Under the FFEL Program, the funds for your loan are lent to you from a bank, credit union, or other lender that participates in the FFEL Program.

The Direct and FFEL programs also offer PLUS Loans for parents of dependent students (see page 16) and Consolidation Loans (see page 18).

## WHAT KINDS OF DIRECT AND FFEL STAFFORD LOANS ARE AVAILABLE?

Direct and FFEL Stafford Loans are either subsidized or unsubsidized. You can receive a subsidized loan and an unsubsidized loan for the same enrollment period. A **subsidized** loan is awarded on the basis of financial need (see page 3). You will not be charged any interest before you begin repayment or during authorized periods of deferment (see page 12). The federal government "subsidizes" the interest during these periods.

An **unsubsidized** loan is not awarded on the basis of need. You'll be charged interest from the time the loan is disbursed until it is paid in full. If you allow the interest to accumulate, it will be **capitalized**—that is, the interest will be added to the principal amount of your loan and additional interest will be based upon the higher amount.

*NOTE: If your interest is capitalized, it will increase the amount you have to repay. If you choose to pay the interest as it accumulates, you'll repay less in the long run. In addition, the amount of interest you pay during the first 60 months that interest payments are required may be tax deductible.*

## WHO CAN GET A DIRECT OR FFEL STAFFORD LOAN?

If you're a regular student\* enrolled in an eligible program\* of study at least half time,\* you may receive a Direct or FFEL Stafford Loan. You must also meet other general eligibility requirements (see page 2).

## HOW MUCH CAN I BORROW?

If you're a dependent undergraduate student (see page 3) you can borrow up to

- ◆ \$2,625 if you're a first-year student enrolled in a program of study that is at least a full academic year.\*
- ◆ \$3,500 if you've completed your first year of study and the remainder of your program is at least a full academic year.\*
- ◆ \$5,500 a year if you've completed two years of study and the remainder of your program is at least a full academic year.\*

If you're an independent undergraduate student (see page 3) or a dependent student whose parents are unable to get a PLUS Loan (see page 16), you can borrow up to

- ◆ \$6,625 if you're a first-year student enrolled in a program of study that is at least a full academic year\* (only \$2,625 of this amount may be in subsidized loans).
- ◆ \$7,500 if you've completed your first year of study and the remainder of your program is at least a full academic year\* (only \$3,500 of this amount may be in subsidized loans).
- ◆ \$10,500 a year if you've completed two years of study and the remainder of your program is at least a full academic year\* (only \$5,500 of this amount may be in subsidized loans).

For periods of study that are less than an academic year,\* the amounts you can borrow will be less than those just listed. Talk to your financial aid administrator to find out how much you can borrow.

*NOTE: Direct and FFEL Stafford Loans are not made to students enrolled in programs that are less than one-third of an academic year.\**

Generally, if you're a graduate student, you can borrow up to \$18,500 each academic year.\* (Only \$8,500 of this amount may be in subsidized Stafford Loans.)

*NOTE: The amounts given above are the maximum yearly amounts you can borrow in both subsidized and unsubsidized loans. You may receive less than these yearly maximum amounts if you receive other financial aid that is used to cover a portion of your cost of attendance.\**

Generally, the total debt you can have outstanding from all Stafford Loans combined is

- ◆ \$23,000 as a dependent undergraduate student.
- ◆ \$46,000 as an independent undergraduate student (only \$23,000 of this amount may be in subsidized loans).
- ◆ \$138,500 as a graduate or professional student (only \$65,500 of this amount may be in subsidized loans). The graduate debt limit includes any Stafford Loans received for undergraduate study.

**NOTE:** Your school can refuse to certify your loan application or can certify a loan for an amount less than you would otherwise be eligible for, if the school documents the reason for its action and explains the reason to you in writing. The school's decision is final and cannot be appealed to the U.S. Department of Education.

### HOW WILL I RECEIVE MY DIRECT OR FFEL STAFFORD LOAN?

For a Direct Loan, the U.S. Department of Education will pay you through your school. For a FFEL Stafford Loan, the lender will send your loan funds to your school. In most cases, your loan will be disbursed in at least two installments, and no installment will be greater than half the amount of your loan.

Your loan money must first be used to pay for your tuition, fees, room and board. If loan money remains, you'll receive the funds by check or in cash unless you give the school written permission to hold the funds until later in the enrollment period.

At some schools, if you're a first-year undergraduate student and a first-time borrower, your first payment cannot be disbursed until 30 days after the first day of your enrollment period. This way, you won't have to repay the loan if you don't begin classes or if you withdraw during the first 30 days of classes. However, you may owe money to the school for a portion of tuition or other fees. This 30-day delayed disbursement requirement does not apply at schools with particularly low loan default\* rates.

### WILL I HAVE AN OPPORTUNITY TO CANCEL MY LOAN AFTER I SIGN THE PROMISSORY NOTE?\*

Yes. Your school must notify you in writing whenever it credits your account with your Direct or FFEL Stafford Loan funds. This notification must be sent to you no earlier than 30 days before, and no later than 30 days after the school credits your account. You may cancel all or a portion of your loan if you inform your school that you wish to do so within 14 days after the date that your school sends you this notice, or by the first day of the payment period, whichever is later. Your school can tell you the first day of your payment period. If you receive Stafford Loan funds directly by check, you may refuse the funds by not endorsing the check.

### WHAT'S THE INTEREST RATE CHARGED ON THESE LOANS?

The interest rate on your loan could change each year of repayment but, by law, it will never exceed 8.25 percent. The interest rate is adjusted each year on July 1. You'll be notified of interest rate changes throughout the life of your loan.

Congress changed the interest rate calculation for Stafford Loans made on or after October 1, 1998. If you had loans that were first disbursed before October 1, 1998, the interest rate on these loans may be different. For a FFEL Stafford Loan, check with your lender. For a Direct Stafford Loan, check with your school.

If you have subsidized loans (see page 10), you will not be charged interest while you're enrolled in school at least half time,\* during a grace period, or during authorized periods of deferment (see below). Interest will begin to accrue—that is, accumulate—when you enter repayment.

If you have unsubsidized loans, you'll be charged interest from the day the loan is disbursed until it is repaid in full, including in-school, grace, and deferment periods. You may choose to pay the interest during these periods, or it can be capitalized (see page 10).



### IS THERE A CHARGE FOR THESE LOANS?

You'll pay a fee of up to 4 percent of the loan. This fee is deducted proportionately from each disbursement of your loan. For a FFEL Stafford Loan, a portion of this fee goes to the federal government and a portion goes to the guaranty agency\* to help reduce the cost of the loans. For a Direct Stafford Loan, all of this fee goes to the government to help reduce the cost of the loans. Also, if you don't make your loan payments when they're scheduled, you may be charged collection costs and late fees.



## WHEN DO I PAY BACK THESE LOANS?

After you graduate, leave school, or drop below half-time\* enrollment, you have six months before you begin repayment (you may have longer than six months if you are on active duty with the military). This is called a "grace period."

During the grace period on a subsidized loan, you don't have to pay any principal, and no interest will be charged. During the grace period on an unsubsidized loan, you don't have to pay any principal, but interest will be charged. You can either pay the interest or it will be capitalized (see page 10).

After you leave school or drop below half time\* enrollment, you'll receive information about repayment and will be notified of the date repayment begins. However, you are responsible for beginning repayment on time, even if you don't receive this information.

## IS IT EVER POSSIBLE TO POSTPONE REPAYMENT OF MY LOAN?

Yes. Under certain circumstances, you can receive a deferment or forbearance on your loan. A **deferment** allows you to temporarily postpone payments on your loan. If you have a subsidized loan, you will not be charged interest during the deferment. If your loan is unsubsidized, you will be responsible for the interest on the loan during the deferment. If you don't pay the interest as it accrues, it will be capitalized (see page 10). See page 25 for the list of deferments available if you do not have an outstanding balance on a FFEL loan received before July 1, 1993.

For information on deferments available to borrowers with outstanding loans received prior to that date, Direct Stafford Loan borrowers should contact the Direct Loan Servicing Center. FFEL Stafford borrowers should contact the lenders or agencies holding the loans. You can't receive a deferment if your loan is in default.\*

If you are temporarily unable to meet your repayment schedule but are not eligible for a deferment, you may receive **forbearance** for a limited and specified period. During forbearance, your payments are postponed or reduced. Whether your loans are subsidized or unsubsidized, you will be charged interest. If you don't pay the interest as it accrues, it will be capitalized (see page 10).

For example, you may be granted forbearance if you are

- ◆ unable to pay due to poor health or other unforeseen personal problems.
- ◆ serving in a medical or dental internship or residency.
- ◆ serving in a position under the National Community Service Trust Act of 1993 (forbearance may be granted for this reason for a Direct or FFEL Stafford Loan, but not for a Direct or FFEL PLUS Loan).
- ◆ obligated to make payments on certain federal student loans that are equal to or greater than 20 percent of your monthly gross income.

Deferments and forbearances are not automatic. If you have a Direct Stafford Loan, you must contact your Direct Loan Servicing Center to request either option. If you have a FFEL Stafford Loan, you must contact the lender or agency that holds your loan. For either program, you may have to provide documentation to support your request. You must continue making scheduled payments until you receive notification that the deferment or forbearance has been granted.

## CAN MY LOAN BE DISCHARGED (CANCELED)?

Yes, in certain circumstances. A discharge releases you from all obligation to repay the loan. A complete listing of discharge conditions is given on page 13.

Your loan can't be discharged because you didn't complete the program of study at the school (unless you were unable to complete the program because the school closed), didn't like the school or the program of study, or didn't obtain employment after completing the program of study.

Repayment assistance may be available from the U.S. Army's Loan Repayment Program. For a four-year enlistment in a selected skill in the Active Army, up to \$65,000 in repayment assistance may be available. For an enlistment in the Army reserve, up to \$20,000 may be available. For more information, contact your recruiting officer.

For more information about discharge or repayment assistance, Direct Stafford Loan borrowers should contact the Direct Loan Servicing Center. FFEL Stafford Loan borrowers should contact the lenders or agencies that hold their loans.



## Direct Loan and FFEL Discharge/Cancellation Summary

Cancellation Conditions	Amount Forgiven	Notes
Borrower's total and permanent disability or death	100%	For a PLUS Loan, includes death but not disability of the student for whom the parents borrowed.
Full-time teacher for five consecutive years in a designated elementary or secondary school serving students from low-income families	Up to \$5,000 of the aggregate loan amount that is outstanding after completion of the fifth year of teaching	For loans received on or after October 7, 1998 by a borrower with no outstanding loan balance as of that date. The five consecutive years of teaching must all occur after October 7, 1998.  Secondary school teachers must be certified as teaching in a subject area relevant to their academic major. Elementary school teachers must be certified as having knowledge/teaching skills in reading, writing, mathematics, and other areas of the elementary curriculum.
Child care provider who completed a degree in early childhood education and has been employed full time in a child care facility in a low-income community for two consecutive years	20% of all loans after the second and third year of employment, 30% after the fourth and fifth year	For loans received on or after October 7, 1998. Does not include discharge of Consolidation or PLUS Loans. Discharge is on a first-come, first-served basis. <u>This discharge is not currently available; it must be funded by Congress.</u>
Bankruptcy	100%	Cancellation is possible only if the bankruptcy court rules that repayment would cause undue hardship.
Closed school (before student could complete program of study) or false loan certification	100%	For loans received on or after January 1, 1986.
School does not make required return of loan funds to the lender	Up to the amount that the school was required to return	

### Direct Stafford Loans

The processes of applying for a loan as well as the methods of repayment differ somewhat for Direct Stafford Loans and FFEL Stafford Loans.

How do I apply for a Direct Stafford Loan?

First, you must complete the 2000-2001 Free Application for Federal Student Aid (FAFSA) or Renewal FAFSA. (See page 4.) After your FAFSA is processed, your school will review the results and will inform you of your loan eligibility.

You must then complete the promissory note\* provided by your school or the Direct Loan Servicing Center. Remember, the promissory note\* is a legal document requiring you to repay the loan. Read it carefully before you sign.

### HOW DO I PAY BACK MY DIRECT STAFFORD LOAN?

The Direct Loan Program offers four repayment plans that are available to borrowers of Direct Stafford Loans. The repayment plans will be explained in more detail during entrance and exit counseling sessions at your school. The chart on page 14 shows estimated monthly payments for various loan amounts under each of the plans. In some cases it may be beneficial for you to consolidate one or more of your Direct Stafford Loans into a Consolidation Loan. See page 18 for more information on loan consolidation.

You may choose one of the following repayment plans:

- ◆ The **Standard Repayment Plan** requires you to pay a fixed amount each month—at least \$50—for up to 10 years. The length of your actual repayment period will depend on your loan amount.

## EXAMPLES OF TYPICAL BEGINNING PAYMENTS FOR DIRECT LOAN REPAYMENT PLANS<sup>1</sup>

### Monthly and Total Payments Under Different Repayment Plans

	Standard <sup>2</sup>		Extended		Graduated		Income Contingent <sup>3</sup> (Income=\$25,000)			
	Per Month	Total Payment	Per Month	Total Payment	Per Month	Total Payment	Single	Total Payment	Married/HOH <sup>4</sup>	Total Payment
Total Debt When Borrower Enters Repayment										
\$2,500	\$50	\$3,074	\$50	\$3,074	\$25	\$4,029	\$22	\$4,560	\$21	\$4,941
5,000	61	7,359	55	7,893	35	8,646	45	9,120	42	9,482
7,500	92	11,039	82	11,840	53	12,970	67	13,680	64	14,223
10,000	123	14,718	97	17,462	69	19,175	90	18,240	85	18,964
15,000	184	22,078	146	26,194	103	28,762	135	27,360	127	28,446

<sup>1</sup> Note: Payments are calculated using the maximum interest rate of 8.25% for student borrowers.

<sup>2</sup> Equal and fixed monthly payments (\$50 minimum).

<sup>3</sup> Assumes a 5% annual income growth (Census Bureau).

<sup>4</sup> HOH is Head of Household. Assumes a family size of two.

- ◆ The **Extended Repayment Plan** allows you to extend loan repayment over a period that is generally 12 to 30 years, depending on your loan amount. Your monthly payment may be lower than it would be if you repaid the same total loan amount under the Standard Repayment Plan, but you may repay a higher total amount of interest over the life of your loan because the repayment period may be longer. The minimum monthly payment is \$50.
- ◆ Under the **Graduated Repayment Plan**, your payments will be lower at first and then increase generally every two years. The length of your repayment period will generally range from 12 to 30 years, depending on your loan amount. Your monthly payment may range from 50 percent to 150 percent of what it would be if you were repaying the same total loan amount under the Standard Repayment Plan. However, you'll repay a higher total amount of interest because the repayment period is longer than it is under the Standard Repayment Plan.
- ◆ The **Income Contingent Repayment Plan** bases your monthly payment on your yearly income, family size, and loan amount. As your income rises or falls, so do your payments. After 25 years, any remaining balance on the loan will be forgiven, but you may have to pay taxes on the amount forgiven.

Loan payments are made to the U.S. Department of Education. For more information on repayment options, you can get a copy of the *Direct Loans Repayment Book* by contacting the Federal Student Aid Information Center at the address or phone number given on page 8.

## FFEL Stafford Loans

The processes of applying for a loan as well as the methods of repayment differ somewhat for Direct Stafford Loans and FFEL Stafford Loans.

### HOW DO I APPLY FOR A FFEL STAFFORD LOAN?

First, you must complete the 2000-2001 Free Application for Federal Student Aid (FAFSA) or Renewal FAFSA. (See page 4.) After your FAFSA is processed, your school will review the results and will inform you about your general loan eligibility.

Next, you must complete the promissory note.\* Remember, the promissory note\* is a legal document requiring you to repay the loan. Read it carefully before you sign.

### HOW CAN I FIND A LENDER?

Contact your school or the guaranty agency\* that serves your state. For your agency's address and telephone number, and for more information about borrowing, you can contact the Federal Student Aid Information Center at the address or phone number listed on page 8.

A directory of guaranty agencies is available on the Department of Education's web site at

[www.ed.gov/offices/OPE/guaranty.html](http://www.ed.gov/offices/OPE/guaranty.html)

## EXAMPLES OF TYPICAL BEGINNING PAYMENTS FOR FFEL REPAYMENT PLANS<sup>1</sup>

### Monthly and Total Payments Under Different Repayment Plans

	Standard <sup>2</sup>		Graduated <sup>3</sup>		Income Sensitive <sup>4</sup> (Income=\$25,000)	
Total Debt When Borrower Enters Repayment	Per Month	Total Payment	Per Month	Total Payment	Per Month	Total Payment
\$2,500	\$50	\$2,958	\$30	\$3,695	\$83	\$2,747
5,000	58	6,942	30	7,485	83	6,059
7,500	87	10,413	43	11,262	83	10,723
10,000	116	13,884	58	15,016	83	16,056
15,000	174	20,825	87	22,523	103	25,824

<sup>1</sup> Note: Payments are calculated using a 6.29% annual interest rate.

<sup>2</sup> Equal and fixed monthly payments (\$50 minimum).

<sup>3</sup> Interest payments are for the first 48 months (\$30 minimum); equal and fixed payment for the last 72 months.

<sup>4</sup> Assumes a 5% annual income growth (Census Bureau). Payment equals greater of 4% of income or interest only. If payment amount is less than under the Standard Repayment Plan amount in the year, the term is extended by one year. The maximum number of extensions is five. That is, the maximum term is 15 years, the last 10 of which would be under the Standard Repayment Plan (equal and fixed).

### HOW DO I PAY BACK MY FFEL STAFFORD LOAN?

There are three repayment plans that are available to borrowers of FFEL Stafford Loans if your first FFEL Program loan was disbursed on or after July 1, 1993. All the repayment plans require you to repay the loan within 10 years. Also, no scheduled payment may be more than three times greater than any other of your scheduled payments. The repayment plans will be explained in more detail during entrance and exit counseling sessions provided by your school. The chart above shows examples of estimated monthly payments for various loan amounts under each of the plans. Aspects of these repayment plans will vary by lender. Check with the lender for complete information.

In some cases it may be beneficial for you to consolidate one or more of your FFEL Stafford Loans into a Consolidation Loan. See page 18 for more information on loan consolidation.

You may choose one of the following repayment plans:

- ◆ A **Standard Repayment Plan** requires you to pay a fixed amount each month—at least \$50 or the interest that has accrued.
- ◆ Under a **Graduated Repayment Plan**, your payments will be lower at first and then increase over time. Each of your payments must at least equal the interest accrued on the loan between scheduled payments.

- ◆ An **Income-Sensitive Repayment Plan** bases your monthly payment on your yearly income and your loan amount. As your income rises or falls, so do your payments. Each of your payments must at least equal the interest accrued on the loan between scheduled payments.

If you are a new FFEL borrower after October 7, 1998, with FFEL loans totaling more than \$30,000, you can choose an **Extended Repayment Plan**. Under an Extended Repayment Plan, your payments will be fixed or graduated (lower at first and then increased over time) over a period of up to 25 years.

You are allowed to pick a different repayment plan once a year. Your repayment plan will not change unless you request a change. If you do not choose a repayment plan when you first begin repayment, you will repay under a Standard Repayment Plan.

# Plus Loans (Loans for Parents)

**P**LUS Loans enable parents with good credit histories to borrow to pay the education expenses of each child who is a dependent undergraduate student (see page 3) enrolled at least half time.\* PLUS Loans are available through both the Direct Loan and FFEL programs. Most of the benefits to parent borrowers are identical in the two programs.

## ARE THERE ANY BORROWING REQUIREMENTS MY PARENTS HAVE TO MEET?

Yes. To be eligible to receive a PLUS Loan, your parents generally will be required to pass a credit check. If they don't pass the credit check, they might still be able to receive a loan if someone, such as a relative or friend who is able to pass the credit check, agrees to endorse the loan, promising to repay it if your parents should fail to do so. Your parents might also qualify for a loan even if they don't pass the credit check if they can demonstrate that extenuating circumstances exist. You must meet the general eligibility requirements for federal student financial aid. (See page 2.) Your parents must also meet some of these general requirements. For example, your parents must meet citizenship\* requirements and may not be in default\* or owe a refund to any student financial assistance (SFA) program.

## HOW MUCH CAN MY PARENTS BORROW?

The yearly limit on a PLUS Loan is equal to your cost of attendance\* minus any other financial aid you receive. For example, if your cost of attendance\* is \$6,000 and you receive \$4,000 in other financial aid, your parents could borrow up to—but no more than—\$2,000.

*NOTE: Your school can refuse to certify your parents' loan application, or can certify a loan for an amount less than they would otherwise be eligible for, if the school documents the reason for its action and explains the reason to your parents in writing. The school's decision is final and cannot be appealed to the U.S. Department of Education.*

## WHAT'S THE INTEREST RATE ON PLUS LOANS?

The interest rate could change each year of repayment, but, by law, it will never exceed 9 percent. The interest rate is adjusted each year on July 1. Your parents will be notified of interest rate changes throughout the life of their loan. Interest is charged on the loan from the date that the first disbursement is made until the loan is paid in full.

Congress changed the interest rate calculation for PLUS loans made on or after October 1, 1998. If your parents had PLUS loans that were first disbursed before October 1, 1998, the interest rate on these loans may be different.

## HOW WILL MY PARENTS BE PAID?

For a Direct PLUS Loan, the U.S. Department of Education will send the loan funds to your school. For a FFEL PLUS Loan, the loan funds will be sent to your school by the lender. In most cases, the loan will be disbursed in at least two installments, and no installment will be greater than half the loan amount. The funds will first be used to pay for your tuition, fees, room and board, and other school charges. If any loan money remains, your parents will receive the amount as a check or in cash, unless they authorize it to be released to you or to be put in your school account. Any remaining loan money must be used for your education expenses.

## WILL MY PARENTS HAVE AN OPPORTUNITY TO CANCEL THEIR PLUS LOAN AFTER THEY SIGN THE PROMISSORY NOTE?\*

Yes. Your school must notify your parents in writing whenever it credits your account with your Direct or FFEL PLUS Loan funds. This notification must be sent to your parents no earlier than 30 days before and no later than 30 days after the school credits your account. Your parents may cancel all or a portion of their loan if they inform your school that they wish to do so within 14 days after the date that your school sends this notice, or by the first day of the payment period, whichever is later. Your school can tell you the first day of your payment period. If your parents receive PLUS Loan funds directly by check, they may refuse the funds by not endorsing the check.

## IS THERE A CHARGE FOR A PLUS LOAN?

Your parents will pay a fee of up to 4 percent of the loan. This fee is deducted proportionately each time a loan disbursement is made. For a FFEL PLUS Loan, a portion of this fee goes to the federal government and a portion goes to the guaranty agency\* to help reduce the cost of the loans. For a Direct PLUS Loan, all of this fee goes to the government to help reduce the cost of the loans. Also, if your parents don't make their loan payments when they're scheduled, your parents may be charged collection costs and late fees.

## WHEN DO MY PARENTS BEGIN REPAYING A PLUS LOAN?

Generally, repayment must begin within 60 days after the final loan disbursement for the period of enrollment for which your parents



borrowed. There is no grace period for these loans. This means that interest begins to accumulate at the time the first disbursement is made. Your parents must begin repaying both principal and interest while you're in school.

### IS IT EVER POSSIBLE TO POSTPONE REPAYMENT OF A PLUS LOAN?

Yes. Under certain circumstances, your parents can receive a deferment or forbearance on their loan. Deferment and forbearance are explained on page 12. Generally, the conditions for eligibility and procedures for requesting a deferment or forbearance that apply to Stafford Loans also apply to PLUS Loans. However, since all PLUS Loans are unsubsidized, your parents will be charged interest during periods of deferment or forbearance. If they do not pay the interest as it accrues, it will be capitalized (see page 10).

### CAN A PLUS LOAN BE DISCHARGED (CANCELED)?

Yes, under certain circumstances. A discharge releases your parents from all obligation to repay the loan. A complete listing of discharge conditions is given on page 13.

Your parents' loan cannot be discharged because you didn't complete your program of study at your school (unless you were unable to complete the program because the school closed), didn't like the school or the program of study, or didn't obtain employment after completing the program of study.

For more information about loan discharge or repayment, Direct PLUS Loan borrowers should contact the Direct Loan Servicing Center. FFEL PLUS Loan borrowers should contact the lenders or agencies that hold their loans.

## DIRECT PLUS LOANS

The processes of applying for a loan as well as the repayment plans offered differ somewhat for Direct PLUS Loans and FFEL PLUS Loans.

### HOW DO MY PARENTS APPLY FOR A DIRECT PLUS LOAN?

Your parents must fill out a Direct PLUS Loan Application and Promissory Note, which is available from your school's financial aid office. Because your financial need does not have to be evaluated, it is not necessary for you or your parents to fill out a FAFSA to apply for this loan, unless your school requires it.

### DO MY PARENTS NEED TO FIND A LENDER?

No. Under the Direct Loan Program, their lender will be the U.S. Department of Education. Your school assists the federal

government in administering the Direct Loan Program by distributing the loan application, processing the loan, and disbursing the loan funds.

### HOW DO MY PARENTS PAY BACK THE LOAN?

Your parents can choose the Standard, Extended, or Graduated Repayment Plan. (See page 13.) The Income Contingent Repayment Plan is not an option for Direct PLUS borrowers. In some cases, it may be beneficial to consolidate a PLUS Loan into a Consolidation Loan. See page 18 for more information on loan consolidation.

## FFEL PLUS LOANS

The processes of applying for a loan and paying funds to the borrower, as well as the repayment plans offered, differ somewhat for FFEL PLUS Loans and Direct PLUS Loans.

### HOW DO MY PARENTS APPLY FOR A FFEL PLUS LOAN?

Your parents must submit a completed PLUS Loan application (available from your school, a lender, or your state guaranty agency\*) to your school. After the school completes its portion of the application, it must be sent to a lender for evaluation. Because your financial need does not have to be evaluated, it is not necessary for you or your parents to file a FAFSA to apply for this loan, unless your school requires it.

### HOW CAN MY PARENTS FIND A LENDER?

Your parents should contact your school or the guaranty agency\* that serves your state. For your agency's address and telephone number, and for more information about borrowing, you can contact the Federal Student Aid Information Center at the address or phone number listed on page 8. A directory of guaranty agencies is available on the Department of Education's web site at

[www.ed.gov/offices/OPE/guaranty.html](http://www.ed.gov/offices/OPE/guaranty.html)

### HOW DO MY PARENTS PAY BACK THE LOAN?

The lender will arrange a repayment schedule. The schedule will provide for a minimum of \$600 to be paid annually and a maximum repayment period of 10 years (excluding periods of deferment and forbearance). In some cases, it may be beneficial to consolidate a PLUS Loan into a Consolidation Loan. See page 18 for more information on loan consolidation.

# Consolidation Loans

**A** Consolidation Loan is designed to help student and parent borrowers simplify loan repayment by allowing the borrower to consolidate several types of federal student loans with various repayment schedules into one loan. You can even consolidate just one loan into a Direct Consolidation Loan to get benefits such as flexible repayment options. If you have more than one loan, a Consolidation Loan simplifies the repayment process because you make only one payment a month. Also, the interest rate on the Consolidation Loan may be lower than what you're currently paying on one or more of your loans. If you're in default\* on a federal education loan, you may receive a Consolidation Loan if certain conditions are met.

Both the Direct Loan Program and the FFEL Program offer Consolidation Loans. Direct Consolidation Loans are available from the U.S. Department of Education. FFEL Consolidation Loans are available from participating lenders such as banks, credit unions, and savings and loan associations.

A lender may not refuse to consolidate your loans because of

- ◆ the number or type of loans you want to consolidate.
- ◆ the type of school you attended.
- ◆ the interest rate you would be charged on a consolidation loan.
- ◆ the types of repayment schedules available to you.

## WHAT IS THE INTEREST RATE ON A CONSOLIDATION LOAN?

The interest rate for both Direct Consolidation Loans and FFEL Consolidation Loans is fixed for the entire time you are repaying the loan at the weighted average of the interest rates on the loans being consolidated, rounded up to the nearest one-eighth of a percent. By law, the interest rate will never exceed 8.25 percent.

In 1998, Congress changed the interest rate calculation for Consolidation Loans. For example, Direct Consolidation Loans made prior to February 1, 1999, had a variable interest rate; that is, the rate could change each year of repayment. For information on the interest rate for your Consolidation Loans made prior to October 1, 1998, for a Direct Consolidation Loan, check with the Loan Origination Center's Consolidation Department at the number listed at the bottom of this page. For a FFEL Consolidation Loan, check with your lender.

## Direct Consolidation Loans

### WHO IS ELIGIBLE FOR A DIRECT CONSOLIDATION LOAN?

You can get a Direct Consolidation Loan during your grace period, once you have entered repayment, or during periods of deferment or forbearance. You must consolidate at least one Direct Loan or FFEL Loan. If you don't have a Direct Loan, but you have a FFEL Loan, you must first contact a FFEL lender who makes FFEL Consolidation Loans to ask about obtaining a FFEL Consolidation Loan. If you are unable to obtain a FFEL Consolidation Loan or you are unable to obtain one with income-sensitive repayment terms that are acceptable to you and you are eligible for the Direct Loan Income Contingent Repayment Plan, you are eligible to apply for a Direct Consolidation Loan.

If you are still in school, you may apply for a Direct Consolidation Loan for any Direct Loans or FFEL Loans if you are attending at least half time\* and have at least one Direct Loan or FFEL Program loan in an in-school period. (Generally, your loan is in an in-school period if you have been continuously enrolled at least half time\* since the loan was disbursed.) In addition, if the school you are attending is not a Direct Loan school, at least one of the loans that you consolidate must be a Direct Loan.

If you're in default\* on a federal education loan, you may be able to receive a Direct Consolidation Loan. For more information, contact the Loan Origination Center's Consolidation Department at the number listed below.

### Loan Origination Center's Consolidation Department

**1-800-557-7392**

This is a toll-free number.

TTY users may call

**1-800-557-7395**

## WHAT KINDS OF LOANS CAN BE CONSOLIDATED UNDER A DIRECT CONSOLIDATION LOAN?

Most federal student loans and PLUS Loans can be consolidated. All the loans discussed in this publication are eligible for consolidation. The Loan Origination Center's Consolidation Department can give you a complete listing of eligible loans.

Loans that are consolidated into a Direct Consolidation Loan fall into one of three categories:

- ◆ Direct Subsidized Consolidation Loans
- ◆ Direct Unsubsidized Consolidation Loans
- ◆ Direct PLUS Consolidation Loans

If you have loans from more than one category, you still have only one Direct Consolidation Loan and make only one monthly payment. However, interest rates differ depending on the loan category, as do repayment and deferment options for the borrower.

## HOW DO I PAY BACK MY DIRECT CONSOLIDATION LOAN?

Generally, all the Direct Loan repayment plans are available to borrowers of Direct Consolidation Loans. However, some restrictions may apply. For example, Direct PLUS Consolidation Loans are not eligible to be repaid under the Income Contingent Repayment Plan.

## HOW CAN I GET A DIRECT CONSOLIDATION LOAN?

You'll be given more information about Consolidation Loans during entrance and exit counseling sessions at your school. You may also contact the Loan Origination Center's Consolidation Department at the number listed on page 18.

## FFEL Consolidation Loans

## WHO IS ELIGIBLE FOR A FFEL CONSOLIDATION LOAN?

You can get a FFEL Consolidation Loan during your grace period or once you have entered repayment.

If you're in default\* on a federal education loan, you may be able to receive a FFEL Consolidation Loan provided the defaulted loan is not subject to a judgment or wage garnishment. For more information, contact a lender that participates in the FFEL Consolidation Loan Program.



## WHAT KINDS OF LOANS CAN BE CONSOLIDATED UNDER A FFEL CONSOLIDATION LOAN?

Most federal student loans and FFEL PLUS Loans can be consolidated. Most of the loans discussed in this publication are eligible for consolidation. A participating lender can give you a complete listing of eligible loans.

You may receive either a Subsidized FFEL Consolidation Loan, or an Unsubsidized FFEL Consolidation Loan, depending on the type of loans you are consolidating.

## HOW DO I PAY BACK MY FFEL CONSOLIDATION LOAN?

All the FFEL repayment plans are available to borrowers of FFEL Consolidation Loans.

## HOW CAN I GET A FFEL CONSOLIDATION LOAN?

You'll be given more information about Consolidation Loans during entrance and exit counseling sessions at your school. You may also contact the consolidation department of a participating lender for an application or more information. If all of the loans that you want to consolidate are held by the same holder, you must obtain your consolidation loan from that holder, unless you have been unable to secure a loan with income-sensitive repayment terms.



# Campus-Based Programs

**T**he three programs discussed in this section are called campus-based programs because they're administered directly by the financial aid office at each participating school. Not all schools participate in all three programs. The Federal Supplemental Educational Opportunity Grant (FSEOG) Program awards grants; the Federal Work-Study Program offers jobs; and the Federal Perkins Loan Program offers loans. Even though each program is different, they have these characteristics in common:

- ◆ How much aid you receive depends on such factors as your financial need (see page 3), the amount of other aid you'll receive, and the availability of funds at your school. Unlike the Federal Pell Grant Program, which provides every eligible student with funds, each school participating in any of the campus-based programs receives a certain amount of funds from the federal government for each campus-based program each year. When that money is gone, no more awards can be made from that program for that year.
- ◆ Each school sets its own deadlines for students to apply for campus-based funds. The deadlines will usually be earlier than the U.S. Department of Education's deadline for filing a federal student financial aid application (in this case, July 2, 2001). Ask your financial aid administrator about the school's deadlines. You may miss out on aid from these programs if you don't apply early.

## Federal Supplemental Educational Opportunity Grants

### WHAT IS A FEDERAL SUPPLEMENTAL EDUCATIONAL OPPORTUNITY GRANT?

A Federal Supplemental Educational Opportunity Grant (FSEOG) is for undergraduates with exceptional financial need—that is, students with the lowest Expected Family Contributions (EFCs)—and gives priority to students who receive Federal Pell Grants. An FSEOG doesn't have to be paid back.

### WHAT'S THE DIFFERENCE BETWEEN THE FSEOG AND FEDERAL PELL GRANT?

The U.S. Department of Education guarantees that each participating school will receive enough money to pay the Federal Pell Grants of its eligible students. There's no guarantee every eligible student will be able to receive an FSEOG; students at each school may be awarded an FSEOG based on the availability of funds at that school.

### HOW MUCH MONEY CAN I GET?

You can receive between \$100 and \$4,000 a year, depending on when you apply, your level of need, the funding level of the school you're attending, and the policies of the financial aid office where you attend school.

### HOW WILL I BE PAID?

Your school will credit your account, pay you directly (usually by check), or combine these methods. Schools must pay students at least once per term (semester, trimester, or quarter). Generally, schools that do not use traditional terms must pay you at least twice during the academic year.\*

## Federal Work-Study

### WHAT IS FEDERAL WORK-STUDY?

The Federal Work-Study Program provides jobs for undergraduate and graduate students with financial need, allowing them to earn money to help pay education expenses. The program encourages community service work and work related to your course of study.

### HOW MUCH WILL I MAKE?

Your Federal Work-Study wages will be at least the current federal minimum wage, but it may be higher, depending on the type of work you do and the skills required. Your total Federal Work-Study award depends on when you apply, your level of need, and the funding level of your school.

### HOW WILL I BE PAID?

If you're an undergraduate, you'll be paid by the hour. If you're a graduate student, you may be paid by the hour or you may receive a salary. No Federal Work-Study student may be paid by commission or fee. Your school must pay you at least once a month. Your school must pay you directly, unless you request that the school make payments to your bank account, or use the money to pay for your institutional charges such as tuition, fees, room and board.

### ARE FEDERAL WORK-STUDY JOBS ON CAMPUS OR OFF CAMPUS?

Both. If you work on campus, you'll usually work for your school. If you work off campus, your employer will usually be a private nonprofit organization or a public agency, and the work performed must be in the public interest. Some schools may have agreements



with private for-profit employers for Federal Work-Study jobs, which must be judged to be relevant to your course of study to the maximum extent possible. If you attend a proprietary school, there may be further restrictions on the jobs you can be assigned.

### *CAN I WORK AS MANY HOURS AS I WANT?*

No. The amount you earn can't exceed your total Federal Work-Study award. When assigning work hours, your employer or financial aid administrator will consider your class schedule and your academic progress.

## Federal Perkins Loans

### *WHAT IS A FEDERAL PERKINS LOAN?*

A Federal Perkins Loan is a low-interest (5 percent) loan for both undergraduate and graduate students with exceptional financial need. Your school is your lender. The loan is made with government funds with a share contributed by the school. You must repay this loan to your school.

### *HOW MUCH CAN I BORROW?*

Depending on when you apply, your level of need, and the funding level of the school, you can borrow up to

- \$4,000 for each year of undergraduate study (the total amount you can borrow as an undergraduate is \$20,000 if you have completed two years of undergraduate work; otherwise, the total you can borrow is \$8,000).

- \$6,000 for each year of graduate or professional study (the total amount you can borrow as a graduate/professional student is \$40,000, including any Federal Perkins Loans you borrowed as an undergraduate).

### *IS THERE A CHARGE FOR THIS LOAN?*

A Perkins Loan borrower is not charged any fees. However, if you skip a payment, make a payment late, or make less than a full payment, you may have to pay a late charge. If your failure to make payments persists, you may have to pay collection costs as well.

### *HOW WILL I BE PAID?*

Your school will either pay you directly (usually by check) or credit your account. Generally, you'll receive the loan in at least two payments during the academic year.\*

### *WILL I HAVE AN OPPORTUNITY TO CANCEL MY LOAN AFTER I SIGN THE PROMISSORY NOTE?\**

Yes. Your school must notify you in writing whenever it credits your account with your Perkins Loan funds. This notification must be sent to you no earlier than 30 days before, and no later than 30 days after the school credits your account. You may cancel all or a portion of your loan if you inform your school that you wish to do so within 14 days after the date that your school sends you this notice, or by the first day of the payment period, whichever is later. Your school can tell you the first day of your payment period. If you receive Perkins Loan funds directly by check, you may refuse the funds by not endorsing the check.

### *WHEN DO I PAY BACK THIS LOAN?*

If you're attending school at least half time,\* you have nine months after you graduate, leave school, or drop below half-time\* status before you must begin repayment (you may have longer than nine months if you are on active duty with the military). This is called a grace period. If you're attending less than half time,\* check with your financial aid administrator to determine your grace period. At the end of your grace period, you must begin repaying your loan. You may be allowed up to 10 years to repay.

### *HOW MUCH WILL I HAVE TO REPAY EACH MONTH?*

Your monthly payment amount will depend on the size of your debt and the length of your repayment period.



## EXAMPLES OF TYPICAL PAYMENTS FOR PERKINS LOAN REPAYMENT

Total Loan Amount	Number of Payments	Monthly Payment	Total Interest Charges	Total Repaid
\$3,000	119 1	\$31.84 28.90	\$817.86	\$3,817.86
5,000	119 1	53.06 49.26	1,363.40	6,363.40
15,000	119 1	159.16 150.81	4,090.85	19,090.85

The chart above shows typical monthly payments and total interest charges for three different 5-percent loans over a 10-year period.

### CAN I POSTPONE REPAYMENT OF MY FEDERAL PERKINS LOAN?

Yes. Under certain circumstances, you can receive a deferment or forbearance on your loan. During a **deferment**, you are allowed to temporarily postpone payments on your loan, and no interest accrues. You may receive a deferment under certain conditions, such as unemployment. See page 25 for the list of deferments available.

Deferments are not automatic. You must apply for one through your school by using a deferment request form your school can give you. You must file your deferment request on time or you'll pay a late charge. For more details on deferments, contact your financial aid office.

If you are temporarily unable to meet your repayment schedule but are not eligible for a deferment, you can receive **forbearance** for a limited and specific period. During forbearance, your payments are postponed or reduced. Interest continues to accrue; you are responsible for it.

Forbearance isn't automatic either. You may be granted forbearance in up to 12-month intervals for up to three years. You must apply in writing for forbearance through the school that made your loan or the agency the school employs to service your loan. You'll have to provide documentation to support your request for forbearance. You must continue making scheduled payments until you are notified that deferment or forbearance has been granted.

### CAN A FEDERAL PERKINS LOAN BE CANCELED

Yes. If the borrower dies or becomes totally and permanently disabled, the loan can be canceled. A loan can also qualify for cancellation under certain other conditions—as long as the borrower is not in default.\* See page 23 for the list of cancellation conditions. For more information, contact your financial aid office.

If you serve as an enlisted person in certain specialties of the U.S. Army, the Army Reserves, the Army National Guard, or the Air National Guard, the U.S. Department of Defense may, as an enlistment incentive, repay a portion of your Federal Perkins Loan. Note that this is not a cancellation. If you think you qualify, contact your recruiting officer.

If you have any questions about the terms of your Federal Perkins Loan, repayment obligations, deferment, forbearance, or cancellation, check with the school that made the loan. Only that school may grant deferment, forbearance, or cancellation, or make other decisions concerning your loan.

## Perkins Discharge/Cancellation Summary

Cancellation Conditions	Amount Forgiven	Notes
Borrower's total and permanent disability or death	100%	
Full-time teacher in a designated elementary or secondary school serving students from low-income families	Up to 100%	Service qualifies for deferment also.
Full-time special education teacher (includes teaching children with disabilities in a public or other nonprofit elementary or secondary school)	Up to 100%	Service qualifies for deferment also.
Full-time qualified professional provider of early intervention services for the disabled	Up to 100%	Service qualifies for deferment also.
Full-time teacher of math, science, foreign languages, bilingual education, or in other fields designated as teacher shortage areas	Up to 100%	Service qualifies for deferment also.
Full-time employee of a public or non-profit child- or family-service agency providing services to high-risk children and their families from low-income communities	Up to 100%	Service qualifies for deferment also.
Full-time nurse or medical technician	Up to 100%	Service qualifies for deferment also.
Service as a full-time law enforcement enforcement or corrections officer	Up to 100%	Service qualifies for deferment also.
Full-time service as a staff member in the educational component of a Head Start Program	Up to 100%	Service qualifies for deferment also.
Service as a Vista or Peace Corps volunteer	Up to 70%	Service qualifies for deferment also.
Service in the U.S. Armed Forces	Up to 50% in areas of hostilities or imminent danger	Service qualifies for deferment also.
Bankruptcy	Up to 100%	<p>Seven years must have passed between the date the loan became due and the date the borrower files for bankruptcy (not counting deferment or forbearance periods.) If seven years have not passed, cancellation is possible only if the bankruptcy court rules that repayment would cause undue hardship.</p> <p>For loans received on or after January 1, 1986.</p>
Closed school (before student could complete program of study)	100%	For loans received on or after January 1, 1986.

As of October 7, 1998, all Perkins Loan borrowers are eligible for all cancellation benefits regardless of when the loan was made or the terms of the borrower's promissory note. However, this new benefit is not retroactive to services performed before October 7, 1998.

More information on teaching service cancellation/deferment can be found at [www.ed.gov/offices/OSFAP/students/repayment/teachers/](http://www.ed.gov/offices/OSFAP/students/repayment/teachers/)

# Borrower Responsibilities and Rights

## Responsibilities

**W**hen you take out a student loan, you have certain responsibilities. Here are a few of them:

- ◆ When you sign a promissory note,\* you're agreeing to repay the loan according to the terms of the note. The note is a binding legal document and states that, except in cases of discharge (see pages 13 and 23), you must repay the loan—even if you don't complete your education (unless you were unable to complete your program of study because the school closed); aren't able to get a job after you complete the program; or are dissatisfied with, or don't receive, the education you paid for. Think about what this obligation means before you take out a loan. If you don't repay your loan on time or according to the terms in your promissory note,\* you may go into default,\* which has very serious consequences.
- ◆ You must make payments on your loan even if you don't receive a bill or repayment notice. Billing statements (or coupon books) are sent to you as a convenience, but you're obligated to make payments even if you don't receive any reminders.
- ◆ If you apply for a deferment or forbearance, you must continue to make payments until you are notified that the request has been granted. If you don't, you may end up in default.\* You should keep a copy of any request form you submit, and you should document all contacts with the organization that holds your loan. You must notify the appropriate representative (school, agency, lender, or the Direct Loan Servicing Center) that manages your loan when you graduate, withdraw from school, or drop below half-time\* status; change your name, address, or Social Security Number; or transfer to another school. If you borrow a

Perkins Loan, your loan will be managed by the school that lends you the money or by an agency that the school assigns to service the loan. If you borrow a Direct Loan, it will be managed by the Direct Loan Servicing Center. If you borrow a FFEL Program loan, your lender or its servicing agent will manage it. During your loan counseling session, you'll be given the name of the representative that manages your loan.

- ◆ Regardless of the type of loan you borrow, you must receive entrance counseling before you're given your first loan disbursement, and you must receive exit counseling before you leave school. These counseling sessions will be administered by your school and will provide you with important information about your loan. Your lender or the Direct Loan Servicing Center will provide you with additional information about your loan.

If you default\* on your loan, your school, the lender or agency that holds your loan, the state, and the federal government may all take action to recover the money, including notifying national credit bureaus of your default.\* This may affect your credit rating for a long time. For example, you may find it very difficult to borrow from a bank to buy a car or a house.

In addition, if you default,\* the agency holding your loan may ask your employer to deduct payments from your paycheck. Also, you may be liable for expenses incurred in collecting the loan. If you decide to return to school, you're not entitled to receive any more federal student aid. The U.S. Department of Education may ask the Internal Revenue Service to withhold your income tax refund and apply it toward the amount you owe.

## Rights

You have certain rights as a borrower. Listed below are some of them.

Before your school makes your first loan disbursement, you'll receive the following information about your loan from your school, lender, and/or the Direct Loan Servicing Center:



## Loan Deferment Summary

Deferment Condition	Direct Loans <sup>1,2</sup>	FFEL Program Loans <sup>1,3</sup>	Perkins Loans
At least half-time study at a postsecondary school	YES	YES	YES
Study in an approved graduate fellowship program or in an approved rehabilitation training program for the disabled	YES	YES	YES
Unable to find full-time employment	Up to 3 years	Up to 3 years	Up to 3 years
Economic hardship	Up to 3 years <sup>4</sup>	Up to 3 years <sup>4</sup>	Up to 3 years
Engaged in service listed under discharge/cancellation conditions (see pages 13 and 23)	NO	NO	YES <sup>5</sup>

<sup>1</sup> For PLUS Loans and unsubsidized student loans, only principal is deferred. Interest continues to accrue.

<sup>2</sup> Direct Loan borrowers who have outstanding balances on FFEL Loans disbursed prior to July 1993 will be eligible for additional deferments.

<sup>3</sup> Applies to loans first disbursed on or after July 1, 1993 to borrowers who have no outstanding FFEL Program Loan, Federal SLS loan or Consolidation Loan on the date they signed their promissory note. (Note that the SLS Program was repealed beginning with the 1994-1995 award year.)

<sup>4</sup> Many Peace Corps and VISTA volunteers will qualify for a deferment based on economic hardship.

NOTE: You must formally request a deferment through the procedures established by the holder of your loan, and you must continue making payments until you're notified that the deferment has been granted.

<sup>5</sup> More information on teaching service deferments can be found at [www.ed.gov/offices/OSFAP/students/repayment/teachers/](http://www.ed.gov/offices/OSFAP/students/repayment/teachers/)

- ◆ the full amount of the loan.
- ◆ the interest rate.
- ◆ when you must start repaying the loan.
- ◆ a complete list of any charges you must pay (loan fees) and information on how those charges are collected.
- ◆ the yearly and total amounts you can borrow.
- ◆ the maximum repayment periods and the minimum repayment amount.
- ◆ an explanation of default\* and its consequences.
- ◆ an explanation of available options for consolidating or refinancing your loan.
- ◆ a statement that you can prepay your loan at any time without penalty.

Your school must notify you (or your parents for a PLUS Loan) in writing whenever it credits your account with Stafford Loan, PLUS, or Perkins Loan funds. This notification must be sent no earlier than 30 days before and no later than 30 days after the school credits your account. You (or your parents for a PLUS Loan) may cancel all or a portion of the loan by informing your school within 14 days after the date that your school sends this notice, or by the first day of the payment period, whichever is later. Your school can tell you the first day of your payment period. If you or your parents receive loan funds directly by check, the funds may be refused by not endorsing the check.

Before you leave school, you'll receive the following information about your loan from your school, lender, and/or the Direct Loan Servicing Center:

- ◆ the amount of your total debt (principal and estimated interest), what your interest rate is, and the total interest charges on your loan.
- ◆ if you have FFEL Program Loans, the name of the lender or agency that holds your loan, where to send your payments, and where to write or call if you have questions.
- ◆ if you have Direct Loans, the address and telephone number of your Direct Loan Servicing Center.
- ◆ the fees you might be charged during the repayment period, such as late charges and collection or litigation costs if you're delinquent or in default.\*
- ◆ an explanation of available options for consolidating or refinancing your loan.
- ◆ a statement that you can prepay your loan without penalty at any time.

If you borrow a Federal Perkins Loan, your school will provide the previous information to you. If you borrow a Direct Loan or a FFEL Program Loan, the Direct Loan Servicing Center or your lender will provide this information to you, as appropriate.



If you have Direct or FFEL Stafford Loans, your school will also provide you with the following information during your exit counseling session:

- ◆ a current description of your loans, including average monthly anticipated payments.
- ◆ a description of applicable deferment, forbearance, and discharge provisions.
- ◆ repayment options.
- ◆ advice about debt management that will help you in making your payments.
- ◆ notification that you must provide your expected permanent address, the name and address of your expected employer, and any corrections to your school's records concerning your name, Social Security Number, references, and driver's license number (if you have one).

You have the right to a grace period before your repayment period begins. (Your parents do not receive a grace period for a PLUS Loan.) Your grace period begins when you leave school or drop below half-time\* status.

Your school, lender, and/or the Direct Loan Servicing Center, as appropriate, must give you a loan repayment schedule that states when your first payment is due, the number and frequency of payments, and the amount of each payment.

You must be given a summary of deferment and discharge (cancellation) provisions, including the conditions under which the U.S. Department of Defense may repay your loan.

If you or your parents borrow a FFEL Program loan, you (or your parents for a PLUS Loan) must be notified when the loan is sold if the sale results in making payments to a new lender or agency. Both the old and new lender or agency must notify the borrower of the sale; the identity of the new lender or agency holding the loan; the address to which the borrower must make payments; and the telephone numbers of both the old and new lender or agency.

# Important Terms

**Academic Year:** A period of time schools use to measure a quantity of study. For example, a school's academic year may consist of a fall and spring semester, during which a student must complete 24 semester hours. Academic years vary from school to school, and even from educational program to educational program at the same school.

**Citizen/Eligible Noncitizen:** You must be one of the following to receive federal student aid:

- ◆ U.S. citizen
- ◆ U.S. national (includes natives of American Samoa or Swain's Island)
- ◆ U.S. permanent resident who has an I-151, I-551, or I-551C (Alien Registration Receipt Card)

If you're not in one of these categories, you must have an Arrival-Departure Record (I-94) from the U.S. Immigration and Naturalization Service (INS) showing one of the following designations in order to be eligible:

- ◆ "Refugee"
- ◆ "Asylum Granted"
- ◆ "Indefinite Parole" and/or "Humanitarian Parole"
- ◆ "Cuban-Haitian Entrant, Status Pending"
- ◆ "Conditional Entrant" (valid only if issued before April 1, 1980)

If you have only a Notice of Approval to Apply for Permanent Residence (I-171 or I-464), you aren't eligible for federal student aid.

If you're in the United States on an F1 or F2 student visa only, or on a J1 or J2 exchange visitor visa only, you can't get federal student aid. Also, persons with G series visas (pertaining to international organizations) are not eligible for federal student aid.

**NOTE:** Citizens and eligible noncitizens may also receive loans from the FFEL and Direct Loan programs at participating foreign schools.

Citizens of the Federated States of Micronesia, the Republic of the Marshall Islands, and the Republic of Palau are eligible only for Federal Pell Grants, Federal Supplemental Educational Opportunity Grants (FSEOGs), or Federal Work-Study. These applicants should check with their financial aid administrators for more information.

**Cost of Attendance (COA):** The total amount it will cost a student to go to school—usually expressed as a yearly figure. It is determined using rules established by the U.S. Congress. The COA includes tuition and fees; on-campus room and board (or a housing

and food allowance for off-campus students); and allowances for books, supplies, transportation, loan fees, and, if applicable, dependent care, costs related to a disability, and miscellaneous expenses, including an allowance for the rental or purchase of a personal computer. Also included are reasonable costs for eligible study-abroad programs. An allowance (determined by the school) is included for reasonable costs connected with a student's employment as part of a cooperative education program. For students attending less than half time,\* the COA includes only tuition and fees and an allowance for books, supplies, transportation, and dependent-care expenses. Talk to the financial aid administrator at the school you're planning to attend if you have any unusual expenses that might affect your cost of attendance.

**Default:** Failure to repay a loan according to the terms agreed to when you signed a promissory note.\* Default also may result from failure to submit requests for deferment or cancellation on time. The consequences of default are severe. For more information, see page 24.

**Eligible Program:** A course of study that leads to a degree or certificate and meets the U.S. Department of Education's requirements for an eligible program. To get federal financial aid, you must be enrolled in an eligible program, with two exceptions:

- ◆ If a school has told you that you must take certain coursework to qualify for admission into one of its eligible programs, you can get a Direct Loan or a FFEL Program Loan (or your parents can get a PLUS Loan) for up to 12 consecutive months while you're completing that coursework. You must be enrolled at least half time,\* and you must meet the usual student aid eligibility requirements.
- ◆ If you're enrolled at least half time\* in a program to obtain a professional credential or certification required by a state for employment as an elementary or secondary school teacher, you can get a Federal Perkins Loan, Federal Work-Study, or a Direct or FFEL Stafford Loan, (or your parents can get a PLUS Loan) while you're enrolled in that program.

**Financial Aid Package:** The total amount of financial aid (federal and nonfederal) a student receives.

**General Education Development (GED) Certificate:** A certificate students receive if they've passed a specific, approved high school equivalency test. Students who don't have a high school diploma but who have a GED may still qualify for federal student aid. A school that admits students without a high school diploma must make a GED program in the vicinity of the school available to these students and must inform them about the program.

**Guaranty Agency:** The organization that administers the FFEL Program for your school. This agency is the best source of information on FFEL Program loans. To find out the name, address, and telephone number of the agency serving your state, as well as information about borrowing, you can contact the Federal Student Aid Information Center at the address or phone number listed on page 8. A directory of guaranty agencies is available on the Department of Education's web site at

[www.ed.gov/offices/OPE/guaranty.html](http://www.ed.gov/offices/OPE/guaranty.html)

**Half Time:** At schools measuring progress by credit hours and semesters, trimesters, or quarters, half-time enrollment is at least six semester hours or quarter hours per term. At schools measuring progress by credit hours but not using semesters, trimesters, or quarters, half-time enrollment is at least 12 semester hours or 18 quarter hours per year. At schools measuring progress by clock hours, half-time enrollment is at least 12 hours per week. Note that schools may choose to set higher minimums than these.

You must be attending school at least half time to be eligible to receive Direct or FFEL Program loans. Half-time enrollment is not a requirement to receive aid from the Federal Pell Grant, Federal Supplemental Educational Opportunity Grant (FSEOG), Federal Work-Study, and Federal Perkins Loan programs.

**Promissory Note:** The binding legal document you sign when you get a student loan. It lists the conditions under which you're borrowing and the terms under which you agree to pay back the loan. It will include information about your interest rate and about

deferment and cancellation provisions. It's very important to read and save this document because you'll need to refer to it later when you begin repaying your loan.

**Regular Student:** One who is enrolled in an institution to obtain a degree or certificate. Generally, to receive aid from the programs discussed in this booklet, you must be a regular student. (For some programs, there are exceptions to this requirement. See the definition of eligible program.)

**Satisfactory Academic Progress:** To be eligible to receive federal student aid, you must maintain satisfactory academic progress toward a degree or certificate. You must meet your school's written standard of satisfactory progress. Check with your school to find out its standard.

If you're enrolled in a program that's longer than two years, the following definition of satisfactory progress also applies to you: You must have a C average by the end of your second academic year\* of study or have an academic standing consistent with your school's graduation requirements. You must continue to maintain satisfactory academic progress for the rest of your course of study.

**Selective Service Registration:** If required by law, you must register, or arrange to register, with the Selective Service to receive federal student aid. The requirement to register applies to males who were born on or after January 1, 1960, are at least 18 years old, and are not currently on active duty in the U.S. Armed Forces. (Citizens of the Federated States of Micronesia, the Marshall Islands, or Palau are exempt from registering.)









# State Agencies

State	Telephone Number	State	Telephone Number
ALABAMA .....	334-242-2276	NEVADA .....	775-687-9200
ALASKA .....	907-465-6741	NEW HAMPSHIRE .....	603-271-2555
ARIZONA .....	602-229-2591	NEW JERSEY .....	800-792-8670
ARKANSAS .....	800-547-8839	NEW MEXICO .....	800-279-9777
CALIFORNIA .....	916-526-7590	NEW YORK .....	800-642-6234
COLORADO .....	303-866-2723	NORTH CAROLINA .....	888-234-6400
CONNECTICUT .....	860-947-1855	NORTH DAKOTA .....	701-328-4114
DELAWARE .....	800-292-7935	OHIO .....	888-833-1133
DISTRICT OF COLUMBIA .....	202-727-3688	OKLAHOMA .....	405-858-4356
FLORIDA .....	888-827-2004	OREGON .....	800-452-8807
GEORGIA .....	800-776-6878	PENNSYLVANIA .....	800-692-7435
HAWAII .....	808-956-8213	RHODE ISLAND .....	800-922-9855
IDAHO .....	208-334-2270	SOUTH CAROLINA .....	803-734-1200
ILLINOIS .....	800-899-4722	SOUTH DAKOTA .....	605-773-3134
INDIANA .....	317-232-2350	TENNESSEE .....	800-342-1663
IOWA .....	515-281-3501	TEXAS .....	800-242-3062
KANSAS .....	785-296-3517	UTAH .....	800-418-8757
KENTUCKY .....	800-928-8926	VERMONT .....	800-642-3177
LOUISIANA .....	800-259-5626	VIRGINIA .....	804-786-1690
MAINE .....	800-228-3734	WASHINGTON .....	360-753-7850
MARYLAND .....	410-974-5370	WEST VIRGINIA .....	888-825-5707
MASSACHUSETTS .....	617-727-1205	WISCONSIN .....	608-267-2944
MICHIGAN .....	888-447-2687	WYOMING .....	307-777-7763
MINNESOTA .....	800-657-3866	GUAM .....	671-475-0457
MISSISSIPPI .....	601-982-6663	NORTHERN MARIANA ISLANDS .....	670-234-6128
MISSOURI .....	800-473-6757	PUERTO RICO .....	787-724-7100
MONTANA .....	800-537-7508	REPUBLIC OF PALAU .....	680-488-2471
NEBRASKA .....	402-471-2847	VIRGIN ISLANDS .....	340-774-4546

